

**Alarm Users Beware -
Don't Fight One Threat
By Risking Another!**
Inquire Before You Hire!

**Why Take A Chance!
Use a Licensed Texas Professional!**

Individuals may be unlicensed because they may not:

- meet financial requirements.
- be able to pass a background check.
- meet experience requirements.
- meet insurance requirements.



**Don't Put
Your Life
& Property
In the Wrong Hands**

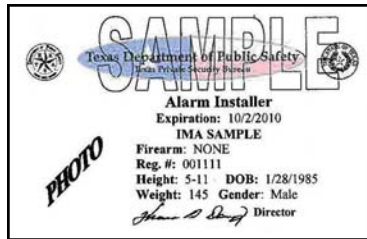
**Be Sure Your
Alarm Company
Has A License**

Protect yourself

The best safeguard against faulty and hazardous work is to make sure the company you hire has a **valid license** from the Department of Public Safety.

Do **NOT** accept just a company ID!

Ask to see their license!



Texas State Pocket Card

**Visit www.tbfaa.org -
For More Information On**

- How systems operate
- Licensing requirements
- Options to enhance your system
- Tips to avoid false alarms



Produced by the False Alarm Reduction Association and the Texas Burglar & Fire Alarm Association (www.tbfaa.org)

**Texas Consumers Have
Registered Many Complaints,
Including:**

- Customer unwittingly agreed in contract to pay for fines charged to the unlicensed company and/or lengthy terms.
- Companies claim to represent the customer's existing alarm company, and falsely tell the customer that they need an upgrade. After the customer signs, they become obligated to two companies for the same services.
- Companies claim to offer a "free" system when in reality customers are committing to an extended contract that has a built in fee for the equipment.
- Accounts are sold to another company preventing the customer from getting proper service.

**Unlicensed Alarm Companies
Pose a Threat to You.**

- They Cost You Money.
- They Often Defraud & Exploit You.
- You Can Be Liable for Damages & Injuries On The Job.
- They Do Substandard Work.
- They Fail To Meet Texas State & Local Standards.
- They Do Not Play By The Rules.



Help prevent these problems for yourself and others by reporting unlicensed companies and individuals.

Texas Attorney General's Consumer Protection Division
Consumer hotline: (800) 621-0508 toll-free
Private Security Bureau Consumer Information/Complaints
(512) 424-7710
www.txdps.state.tx.us/psb/consumer/info_complaints.htm
Your Local Police or Sheriff's Department

For More Information Visit www.tbfaa.org